US Army Corps of Engineers

2005 Hurricane Season Region/ Division Perspectives

FEMA

- Region IV
- Region VI
- SAD
- MVD
- SWD

UNCLASSIFIED

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Hurricane Season 2005

Perspective: FEMA Region IV

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People

- Personnel Shortage
  - Lack of trained FEMA personnel available for RRCC / field duty.
  - CR staff little or no training
- New Staff in the ESFs
  - Limited exposure to RRCC process
- Review of Human Resource and Staffing Policies
  - Resources required to support the operation

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Process

- Development of New RRCC Information Processes
  - Databases for reporting and moving data to GIS / Analysis
  - Development of “Standardized Map Products”
- Single Point Ordering System (Commodities)
- Combined IAP and Con Ops Matrix Process
  - Staff of ESF-4 used in support of IAP process
- Slow Mission Assignment Process
  - NEMIS is slow and signatory process is cumbersome
  - Move to Execution with Verbal / Written to Follow

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Communications

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- Coordination Call is Required
  - NRCC/RRCC/ERT-A….Operations / Logistics conference call
- Better Communications:
  - Staging Areas
    - Tracking of Commodities
  - Field Teams
    - Rapid Situational Information and Safety
    - ESFs are experiencing similar problems

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Worked Well

- Incident Action Planning Process
  - Good Organizational Step; move forward with resource unit training
- Information Processes
  - Status / Information Dash Board, Electronic Reporting, Standardized Map Processes, Virtual GIS Network
- Mid-Shift Operational Floor Briefings
  - Task Oriented Focus “What is required for Through-put”
- Shift Briefings
  - Focus on Shortfalls and Solutions
- Orientation, Training and Practice in the RRCC by ESFs

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Needs Improvement

FEMA

- Commodities Ordering, Movement, Tracking, Delivery
- Mission Assignment Process (takes too long)
- Field Team and Staging Area Communication
- ESF Staffing and Training
- FEMA Personnel Management (ADD)
- Emergency Management Tool (Software Program)

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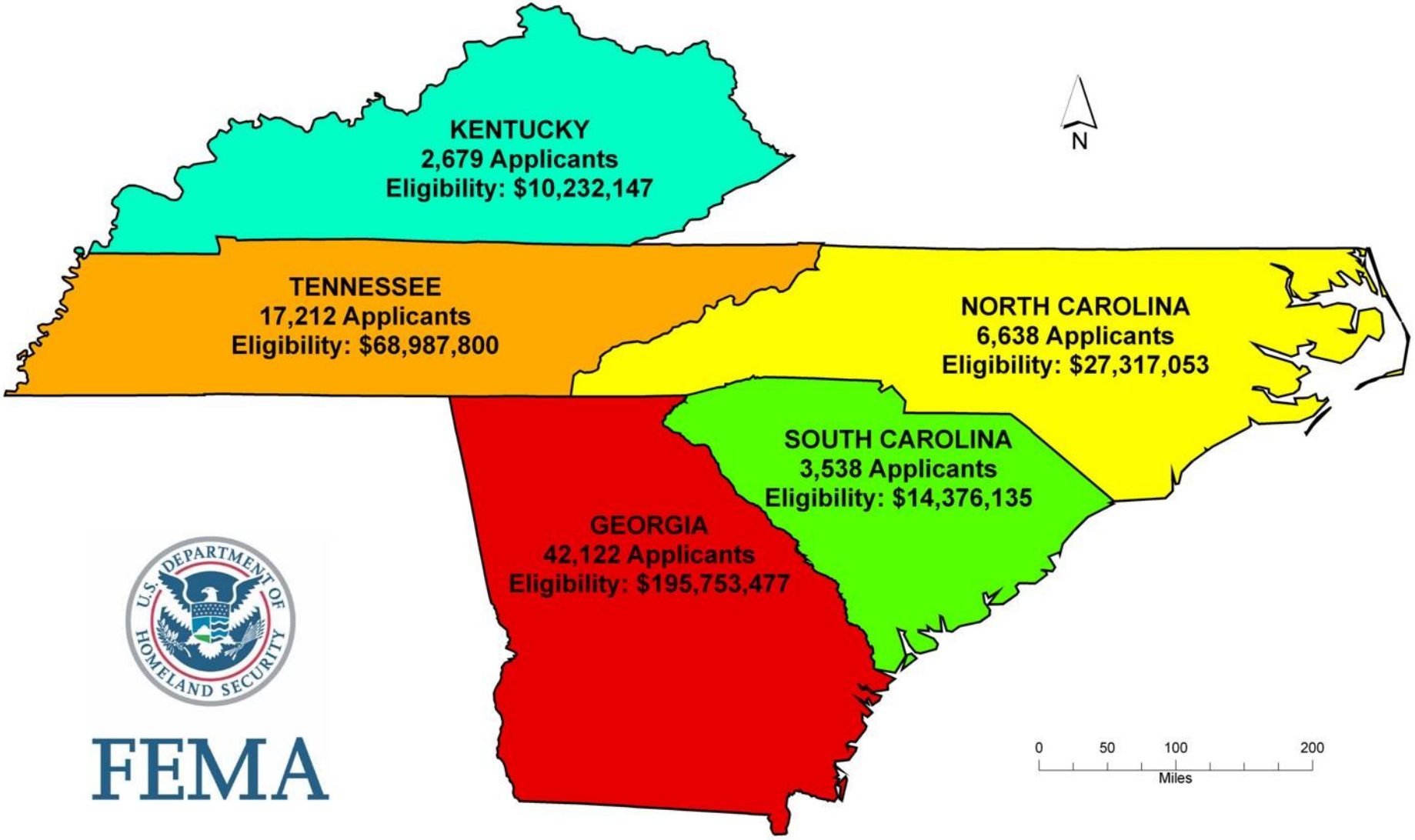

FEMA